

HOW TO ORDER YOUR COLLECTION

A simple step-by-step guide — order your service on WhatsApp

WhatsApp us: **+254 141 211111**

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Save our number

- › Add **+254 141 211111** to your phone contacts and name it **“KEWASTE”**.
- › Open WhatsApp and refresh — a chat with KEWASTE will now be available.

Tip: Saving the number is what unlocks our catalogue inside WhatsApp.

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Open the catalogue

- › Open the chat with KEWASTE and send us a quick **“Hi”**.
- › Tap the **shop icon** (a small shopping bag) at the top of the chat.
- › Don't see it? Tap **“KEWASTE”** at the top of the chat, then tap **Catalogue**.
- › You'll see our services, each with a photo and price. You can also just tap the **catalogue link** we send you.

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Place your order

Prices already **include VAT and the first 3 months**, so the cart shows exactly what you pay. Pick your category:

- › **Villa** — tap Villa → **Add to cart** → quantity **1**.
- › **Apartments / Compound** — tap Compound → Add to cart → set the quantity to your **number of apartments** (e.g. 10 apartments = 10).
- › **Hotel / Resort** — tap Hotel/Resort → Add to cart → set the quantity to your **number of rooms** (e.g. 24 rooms = 24).
- › **Restaurant / Bar** — tap Restaurant/Bar → Add to cart → quantity **1**.
- › Tap the **cart icon**, check the total, then tap **Place order** to send it to us.

Tip: Want a lockable collection station? Just tell us in the chat (Villa 30,000 / Compound 50,000 + VAT).

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Send your details

In the same chat, send us three things so we can find you:

- › **Your location pin** — tap the **“+”** (iPhone) or the **paperclip**  (Android) next to the message box → choose **Location** → tap **“Send your current location”** if you are at the property, or move the map to your exact gate and tap **“Send this location”**.
- › **The property / villa name**.
- › **The phone number of the caretaker** who stays at the house.

Tip: The most accurate pin is the one you drop while standing at the property.

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Confirm & pay

- › We reply with your **total amount** (VAT included) and the Paybill.
- › Pay by M-Pesa: **Lipa na M-PESA** → **Pay Bill** → Business no. **542542** → Account no. **014121** → enter the **amount** → your **PIN** → confirm.
- › Send us the M-Pesa **confirmation SMS** (or a screenshot) — and your collection service starts.

PAY HERE — M-Pesa Paybill **542542** · Account **014121**